

Navigating MIPS 2025: Key Changes and What They Mean for Healthcare Providers

As we dive into 2025, the Merit-based Incentive Payment System (MIPS) continues to evolve, bringing new challenges and opportunities for healthcare providers. The latest updates for MIPS 2025 introduce significant changes across various performance categories, including quality measures, cost measures, and improvement activities. Here's a comprehensive overview of what you need to know.



Threshold and Data Completeness

To avoid a negative payment adjustment in 2025, providers must achieve a MIPS score of at least 75%. Additionally, data completeness remains crucial, with 75% of eligible patients needing proper documentation and submission. These requirements emphasize the importance of accurate data collection and reporting to ensure compliance and optimal reimbursement.

Quality Measure Updates

MIPS 2025 introduces seven new quality measures and retires ten existing ones. Significant changes have been made to 66 existing measures, reflecting ongoing efforts to refine and improve the system. Providers should review these changes carefully to ensure alignment with the latest quality standards and maintain high performance in this category.

Improvement Activities

The improvement activities category sees the addition of two new activities and the removal of four. New activities focus on increasing lung cancer screening uptake and standardizing cardiovascular disease risk screening and treatment. Additionally, one existing activity has been modified to include broader vaccine achievement goals. These changes highlight CMS's commitment to preventive care and population health management.

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Navigating MIPS 2025

Promoting Interoperability

Promoting interoperability continues with a 180-day data collection period. Key changes include the removal of automatic reweighting for clinical social workers and updates to the objectives and measures, such as electronic prescribing and health information exchange. These updates encourage the seamless exchange of health information and enhance the efficiency of healthcare delivery.

MIPS Value Pathways (MVPs)

MIPS 2025 expands the MVP framework, combining two neurology-focused MVPs into one and adding six new MVPs. This expansion aims to cover approximately 80% of specialties, making it easier for providers to participate. The scoring of population health measures has also been updated to use the highest score available, simplifying the selection process and ensuring fairer evaluations.

Specialty Measure Sets

Specialty measure sets have been updated to eliminate the 7-point cap for certain measures, providing a more accurate reflection of performance. CMS plans to develop new MVPs to address multiple specialty measure sets, bridging the gap until new measures are created. These updates allow for more precise performance assessments tailored to individual specialties.

Conclusion

The updates to MIPS for 2025 reflect a continued commitment to improving the quality of care and reducing the reporting burden on providers. By staying informed and adapting to these changes, healthcare providers can ensure they meet the necessary requirements and continue to deliver high-quality care to their patients. Proactive preparation and strategic adjustments will be key to navigating the evolving MIPS landscape successfully.

For more information: <https://www.svasthealthtech.com/newsletter>

Unlocking Efficiency: Best Practices for DME Revenue Cycle Management

Durable Medical Equipment (DME) providers face unique challenges in managing their revenue cycle, from navigating complex payer requirements to minimizing claim denials and ensuring prompt reimbursements. Optimizing DME revenue cycle management (RCM) is crucial to maintaining financial health and operational efficiency. Below are best practices to streamline processes and maximize revenue.

1. Optimize Patient Intake & Eligibility Verification

- Implement real-time insurance verification tools to confirm coverage before dispensing equipment.
- Collect complete and accurate patient information, including insurance details, prescriptions, and documentation upfront.
- Educate staff on payer-specific requirements to prevent eligibility-related denials.

2. Ensure Proper Documentation & Compliance

- Maintain thorough medical documentation, including physician orders, medical necessity justifications, and prior authorizations.
- Leverage electronic health records (EHR) and document management systems to streamline record-keeping.
- Stay updated with Medicare, Medicaid, and private insurance policies to ensure compliance.

3. Efficient Claims Processing & Submission

- Automate claims submission with billing software that integrates with payers' electronic systems.
- Use correct coding (HCPCS, ICD-10) and modifiers to avoid claim rejections.
- Implement a robust quality check process to catch errors before submission.

4. Proactive Denial Management & Appeals Process

- Analyze denial trends and identify recurring issues to implement corrective actions.
- Establish a dedicated team to handle appeals and resubmit corrected claims quickly.
- Work closely with payers to resolve issues and improve approval rates.

5. Improve Accounts Receivable & Collections

- Monitor key performance indicators (KPIs) such as Days Sales Outstanding (DSO) and denial rates.
- Implement automated follow-ups and reminders for outstanding balances.
- Offer flexible payment plans and online payment options to improve collections.



MEDTRADE
EXPO + CONFERENCE

Expo: February 19-20, 2025

Conference: February 18-20, 2025

Kay Bailey Hutchison Convention Center • Dallas, TX

Booth - 1436

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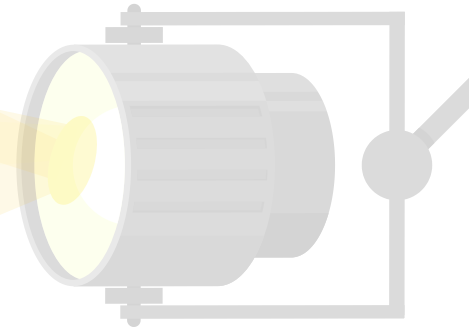
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Spotlighting Awareness

February Health Awareness

The health observances for February include:

- February 1: World Aspergillosis Day
- February 1-7: African Heritage & Health Week
- February 2: Rheumatoid Awareness Day
- February 3-9: Children's Mental Health Awareness Week
- February 3-9: Tinnitus Awareness Week
- February 4: World Cancer Day
- February 6: Time to Talk Day
- February 7: Give Kids a Smile Day
- February 14-21: National Condom Week
- February 21: National Caregivers Day
- February 22: National Heart Valve Disease Awareness Day
- February 22: Recreational Sports & Fitness Day
- February 24-March 2: National Eating Disorders Awareness Week
- February 27: National Protein Day
- February 28: International Repetitive Strain Injury Awareness Day
- February 28: Rare Disease Day



Powering Up Private Practices

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Raspberry Parfaits



Level: **Easy**

Prep Time: **5 mins**

Yield: **2 servings**

Nutrition Facts

Calories: 404kcal,
Carbohydrates: 73g, Protein:
6g, Fat: 11g, Saturated Fat: 9g,
Polyunsaturated Fat: 1g,
Monounsaturated Fat: 1g,
Cholesterol: 2mg, Sodium:
208mg, Potassium: 372mg,
Fiber: 11g, Sugar: 48g, Vitamin
A: 107IU, Vitamin C: 44mg,
Calcium: 122mg, Iron: 1mg

Directions

- 1. SOFTEN.** Place the jam in a microwave-safe bowl and microwave it 10 to 15 seconds or until it just begins to soften.
- 2. CAKE.** Grab two glasses and place a layer of cake in the bottom of each glass.
- 3. FRUIT.** Add a layer of raspberries to each glass.
- 4. JAM.** Add 1/4 of of the softened jam to each glass.
- 5. CREAM.** Add 1/4 of the whipped cream to each glass.
- 6. REPEAT.** Repeat the layers one more time.

Ingredients

- **raspberry or strawberry jam or preserves** – store-bought is perfect for this easy Valentine dessert, of course!
- **fresh raspberries** – chopped strawberries work, too.
- **angel food cake** – you can make it yourself, but just about any grocery store or bakery sells it.
- **whipped cream** – buy the kind in the can, Cool Whip, or make [small batch homemade whipped cream](#) for this Valentine’s dessert.
- **fresh mint leaves** – optional, but adds a colorful garnish to this Valentine’s Day dessert, if you want.

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Meet Our Staff

We take pride in the talented team members who contribute to our success every day. This month, we're highlighting a few individuals who make a difference in our organization!



Shannon Whittle - Revenue Cycle Lead

Shannon has over 23 years of experience in the medical industry and nearly 30 years in customer service. Her expertise spans medical billing, workers' compensation, and authorizations across various healthcare settings, including medical offices, hospitals, and home health.

Outside of work, Shannon cherishes time with her husband and family. She enjoys traveling to beautiful destinations and attending sprint car races. At home, her passion for gardening and caring for her chickens keeps her busy. She takes pride in preserving her garden's bounty, cooking homemade meals from scratch, and appreciating the natural beauty surrounding her home.



Gowtham Krishna - Manager - Client Delivery

Rallabandi Gowtham Krishna has 13 years of experience in Accounts Receivable (AR) and training, showcasing a strong expertise in healthcare revenue cycle management. Passionate about knowledge-sharing, he has played a key role in training professionals in the field. Outside of work, he enjoys spending his leisure time watching movies, cooking, and traveling to devotional places, which reflects his appreciation for both cultural and spiritual experiences. Unmarried and dedicated to his career, he continues to contribute his skills and insights to the healthcare industry.



Kayla Gonzalez - Patient Services Specialist

Kayla is a skilled Client Service Representative with 10 years of experience delivering exceptional customer support. She takes pride in building strong relationships and ensuring a seamless client experience. Known for her professionalism and attention to detail, she is always ready to assist with a smile. In her downtime, she loves spending quality time with her husband, Anthony, and their son, Xavier.



Vaibhav Kamaria - Assistant manager - Client Delivery

Experienced customer service and operations professional with over 18 years of expertise in technical support, sales, and debt collections. Currently serving as an Assistant Manager for Patient Services at Svast Healthcare Technologies, successfully completing one year in this role. Adept at optimizing healthcare support services, enhancing patient experience, and leading high-performing teams. Previously held leadership roles, including Call Center Manager at Crucial Information Technologies, Team Lead (US Debt Collections) at Shiv Sai Infosys, and Senior CSA for the Thomas Cook & First Choice UK Process at WNS Global Services. Also spent over three years troubleshooting for Yahoo Small Business, providing expert technical support to business clients. Entrepreneurial experience as the owner of Shri Brij Medicose, showcasing strong business acumen and leadership.

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